SMS Terms and Conditions for Haynes Family of Programs

1. Introduction

These SMS Terms and Conditions govern the use of SMS (Short Message Service) communications by Haynes Family of Programs. By opting in to receive SMS messages from us, you agree to these terms and conditions.

2. Consent

By providing your mobile phone number, you consent to receive SMS messages from Haynes Family of Programs. You represent and warrant that you are the owner or authorized user of the mobile phone number provided and that you will notify us immediately if you are no longer the owner or authorized user of the mobile phone number.

3. Message Frequency

The frequency of SMS messages may vary. Haynes Family of Programs reserves the right to change the frequency of messages sent at any time.

4. Message and Data Rates

Message and data rates may apply. You are solely responsible for any message and data charges associated with SMS messages from Haynes Family of Programs.

5. Opt-Out

You may opt-out of receiving SMS messages at any time by replying "STOP" to any message you receive from us. After opting out, you will receive one final message confirming your opt-out request. No further messages will be sent to your mobile device unless you opt-in again.

6. Privacy

Your privacy is important to us. Personal information collected for SMS communications will be handled in accordance with our Privacy Policy. We will not share your information with third parties without your consent, except as required by law.

7. Compliance with Laws

All SMS communications will comply with applicable laws and regulations, including but not limited to:

• The Telephone Consumer Protection Act (TCPA)

- The CAN-SPAM Act
- The California Consumer Privacy Act (CCPA)
- Any other relevant federal, state, or local laws

8. Limitation of Liability

Haynes Family of Programs is not responsible for any delays in the receipt of SMS messages. Delivery is subject to effective transmission from your network operator and may be impacted by factors outside of our control.

9. Changes to Terms and Conditions

We reserve the right to modify these terms and conditions at any time. Any changes will be effective immediately upon posting the revised terms and conditions on our website. Your continued receipt of SMS messages after such changes will constitute your acceptance of the modified terms and conditions.

10. Contact Information

For any questions or concerns regarding these terms and conditions, please contact the HR Department at Haynes Family of Programs via email at hrinquires@leroyhaynes.org.